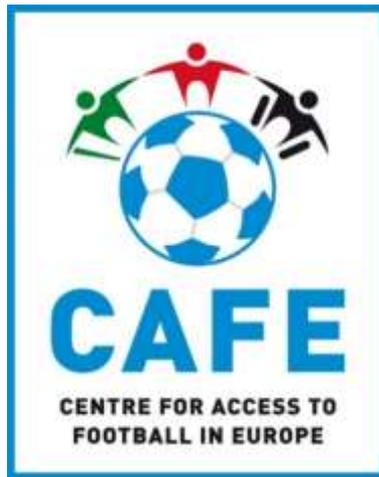


UEFA EURO 2016 HOST CITIES



Information for disabled supporters

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Introduction

Improving accessibility for disabled supporters is a key element of UEFA's social responsibility and sustainability strategy for UEFA EURO 2016.

The aim is not only to take measures to promote accessibility during the tournament itself, but also to leave the stadiums and host cities with a legacy of good practices for future events.

Partnership with CAFE

UEFA and the Centre for Access to Football in Europe (CAFE) began working together in 2009 to ensure that UEFA EURO 2016 is accessible to all by launching the initiative Respect – Access for All: Total football, total access! The UEFA and CAFE Good Practice Guide to creating an Accessible Stadium and Matchday Experience has been distributed to all the stadiums.

Objectives of the Respect – Access for All programme

The Respect – Access for All programme aims to create different kinds of special areas and facilities inside the stadiums:

- specific viewing areas for wheelchair users;
- easy-access seats for disabled people who do not use a wheelchair but who need a seat that is easily accessible and near toilets;
- special facilities for supporters who are hard of hearing, deaf, partially sighted or blind;
- easy access to information for companions of disabled people attending matches.

The aim is to meet CAFE's minimum standards in terms of the number of spaces available for disabled supporters.

In addition, wherever they are located in the stadium, blind or partially sighted supporters will be offered a French-language audio-description commentary and official audio commentaries in other languages at all matches.

Purpose of this guide

Accessibility at UEFA EURO 2016 does not simply concern the stadiums and their immediate surroundings. The ten host cities have included accessibility in their mobility plans to deliver accessibility for all to fans zones and other pedestrian areas.

This guide aims to provide all the information necessary to plan journeys to and in the host cities.

The objective is to ensure that disabled people are given a warm welcome on arrival in the host cities and all the help they need to reach their dedicated area inside the stadium. The integration of accessibility in the host city mobility plans will mean that, as well as the information contained in this guide, more significant measures can be taken that will remain in place after the tournament is over.

Bordeaux

Bordeaux: travel information

www.cafefootball.eu/en/bordeaux-travel-information



Travelling to Bordeaux by air

The nearest international airport to Bordeaux is Bordeaux Mérignac airport, approximately 15km from the stadium.

www.bordeaux.aeroport.fr/en

Tel. +33 (0)5 56 34 50 50

Travel assistance for disabled passengers must be booked at least 48 hours before departure, through your airline or travel agent.

The airport is linked to Bordeaux-Saint-Jean railway station by bus service 'Liane 1+' and a shuttle service. Each bus has one wheelchair space.

The fare on bus number 1 is €1.60 and the journey takes approximately 60 minutes.

The shuttle costs €7.20 and takes approximately 30 minutes. It runs every 10 minutes at peak periods, i.e. 08.00 to 23.00, 7 days a week, including public holidays.

To reserve a wheelchair space on the shuttle, contact the operator 3 to 5 days in advance.

Tel. +33 (0)5 57 77 58 78 (Monday to Friday, 08.00 to 18.00)

Email: contact@navetteaeroportbordeaux.com

<http://navetteaeroport-bordeaux.com/en/bordeaux-airport-shuttle/>



Travelling to Bordeaux by rail

Bordeaux's main railway station is Bordeaux-Saint-Jean, approximately 3km from the city centre.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit:

www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, and for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: acesplus@sncf.fr

Website: www.voyages-sncf.com/services/aces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Bordeaux by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Bordeaux

www.cafefootball.eu/en/around-bordeaux



Public transport in Bordeaux

Bordeaux was awarded the 'Destination for All' label in June 2014, which indicates that it offers accessible tourism for all. The public transport network is generally fairly accessible. For more information, visit: <http://plandynamique.infotbc.com/?id=accessible> (French only)



Taxis in Bordeaux

Information will be available at a later date.



Accommodation in Bordeaux

A number of hotels in Bordeaux have accessible rooms for disabled guests. Further information on these hotels is available at: www.bordeaux-tourism.co.uk/Plan-your-trip/Practical-information/Accessibility/Accommodation-Tourisme-Handicap. Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Bordeaux

The Bordeaux tourist office offers useful information on restaurants and bars in the city. For more information, visit www.bordeaux-tourism.co.uk/Plan-your-trip/Practical-information/Accessibility/Restaurants-Tourisme-Handicap



Sightseeing and leisure in Bordeaux

Bordeaux has several museums that are accessible to disabled people. For more information, visit www.bordeaux-tourism.co.uk/Plan-your-trip/Practical-information/Accessibility/Sites-and-monuments-Tourisme-Handicap



Getting to the stadium

The stadium is a 20-35 minute drive from the airport.

Parking for disabled spectators has been identified in P10. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 500m from accessible security entrance A.

To get to stadium from the airport by public transport, you can take bus number 1 to Bordeaux-Saint-Jean railway station and then tram line C to the stadium. The journey takes around 1 hour 30 minutes.

From the city centre, the tram is the best option. Take tram line C to Parc des Expositions/Stade, or line B, which will connect to a direct shuttle to the stadium on matchdays (transit station to be decided: Porte de Brandenburg or Bassins à Flot).

You can also take bus number 14 to Vergne or number 37 to Carsat. Buses can accommodate one wheelchair user.

Five UEFA EURO 2016 matches will be held at the Stade de Bordeaux. These matches will be played on 11 June (Group B match), 14 June (Group F match), 18 June (Group E match), 21 June (Group D match) and 2 July (quarter-final).

Lens

Lens: travel information

www.cafefootball.eu/en/lens-travel-information



Travelling to Lens by air

The nearest international airport to Lens is Lille-Lesquin airport, approximately 30km from the stadium.

www.lille.aeroport.fr/home/

For more information on airport assistance, visit: www.lille.aeroport.fr/prepare-for-your-journey/special-assistance/

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

A shuttle bus connects the airport to Lille-Flandres railway station in 20 minutes (fare: €8).

Accessible parking spaces are available at the airport, and call points are installed in the terminal lobby, near the baggage drop-off zone and in the departure hall in case you would like assistance.

For more information, visit: www.lille.aeroport.fr/getting-to-the-airport/parking/ and www.lille.aeroport.fr/getting-to-the-airport/road-map/

The airport also has wide automatic doors and accessible toilets and lifts.



Travelling to Lens by rail

Lens railway station is approximately a ten-minute walk from the stadium.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Lens by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Lens

www.cafefootball.eu/en/around-lens



Public transport in Lens

Buses in Lens are in general accessible, but not all buses and not all bus stops are suitable for disabled people. CAFE advises disabled supporters to check with the bus conductor whether their destination stop is accessible before boarding. Up-to-date information and timetables are available on the TADAO website: www.tadao.fr/ (French only)



Taxis in Lens

Information will be available at a later date.



Accommodation in Lens

The tourist office provides information on accessible hotels for disabled guests. For more information, visit www.tourism-lenslievin.co.uk/home/accomodation.aspx, where accessible accommodation is marked with the international disability symbol.

Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Lens

Information about the numerous bars and restaurants in Lens can be found at www.tourism-lenslievin.co.uk/home/bonappetit/restaurants.aspx. To find out whether a restaurant is accessible, click on the chosen restaurant and then on the 'COMFORT/SERVICES' menu.



Sightseeing and leisure in Lens

The Louvre-Lens museum is the most popular tourist attraction in the city. Access is free for disabled 'blue badge' holders.

For more information, visit www.louvreens.fr/en/home or call +33 (0)3 21 18 62 62.

The Louvre-Lens museum is at 99, rue Paul Bert, 62300 Lens.



Getting to the stadium

The stadium is approximately a ten-minute walk from the railway station and the city centre.

Parking for disabled spectators has been identified in P9. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

Four UEFA EURO 2016 matches will be held at the Stade Bollaert-Delelis in Lens. These matches will be played on 11 June (Group A match), 16 June (Group B match), 21 June (Group D match) and 25 June (round of 16 match).

Lille

Lille: travel information

www.cafefootball.eu/en/lille-travel-information



Travelling to Lille by air

The nearest international airport to Lille is Lille-Lesquin airport, which has a limited number of European and domestic connections. It is approximately 10km from the stadium.

www.lille.aeroport.fr/home

For more information on airport assistance, visit: www.lille.aeroport.fr/prepare-for-your-journey/special-assistance/

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

A shuttle bus connects the airport to Lille-Flandres railway station in 20 minutes (fare: €8).

For more information, visit: www.lille.aeroport.fr/getting-to-the-airport/parking/ and www.lille.aeroport.fr/getting-to-the-airport/road-map/

The airport has wide automatic doors and accessible toilets and lifts.



Travelling to Lille by rail

Lille has two main railway stations: Lille-Flandres and Lille-Europe. Both stations offer connections to numerous cities in France, as well as abroad: Belgium, the Netherlands and the United Kingdom.

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details below). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: acesplus@sncf.fr

Web: www.voyages-sncf.com/services/aces-plus (French only)

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Lille by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Lille

www.cafefootball.eu/en/around-lille



Public transport in Lille

To plan your journey and obtain more information about public transport in Lille, visit: <http://uk.transpole.fr/> and <https://www.transpole.fr/fr/reseau/accessible.aspx> (French only)

All buses are accessible and fitted with ramps. Most buses have retractable boarding ramps for access between the pavement and the vehicle.

Metro lines 1 and 2 are accessible. Lifts provide access to the metro platforms, and there are voice announcements in the stations and the trains.



Taxis in Lille

CAFE is not aware of any accessible taxi services in Lille. More information will be available at a later date.



Accommodation in Lille

A number of hotels in Lille have accessible rooms for disabled guests. For more information, visit www.tourisme-nord.com/Visit-Northern-France/Tourism-for-all2

Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Lille

The Lille tourist office provides useful information on accessible restaurants and bars in the city. For more information, visit www.tourisme-nord.com/Visit-Northern-France/Tourism-for-all2



Sightseeing and leisure in Lille

Detailed information about sightseeing and leisure in Lille is available via the following links:

<http://en.lilletourism.com/>

www.tourisme-nord.com/: regional information

www.tourisme-nord.com/Visit-Northern-France/Tourism-for-all2: accessible museums



Getting to the stadium

The nearest international airport is Lille-Lesquin airport, approximately 10km from the stadium.

SNCF and Eurostar trains serve two railways stations in Lille: Lille Flandres and Lille Europe (9km from the stadium).

The whole metro network is accessible.

Metro lines 1 and 2 are accessible, with lift access to the platforms. To get to the stadium, you can take either line 1 to Cité Scientifique or 4 Cantons, or line 2 to Les Près, then a free shuttle bus to the stadium.

Six UEFA EURO 2016 matches will be held at the Stade Pierre-Mauroy in Lille. These matches will be played on 12 June (Group C match), 15 June (Group B match), 19 June (Group A match featuring France), 22 June (Group E match), 26 June (round of 16 match) and 1 July (quarter-final).

Lyon

Lyon: travel information

www.cafefootball.eu/en/lyon-travel-information



Travelling to Lyon by air

The nearest international airport to Lyon is Lyon-Saint-Exupéry airport, 7km from the stadium.

Information for disabled supporters:

www.lyonaeroports.com/eng/Traveller-s-guide/Assistance/Passengers-with-reduced-mobility

Tel. +33 (0)825 108 208

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

Accessible parking spaces can be found in car parks P0, P1, P2 and P4.

For more information, visit: www.lyonaeroports.com/eng/Access-maps-car-parks

Call points are available if you would like assistance.

The airport has large automatic doors, spacious lifts and accessible toilets.

An accessible tram service (Rhônexpress) connects the airport to the main SNCF railway station in Lyon (Part-Dieu) in less than 30 minutes. It runs every day, including public holidays, from 04.25 until midnight.

Price: €15.80 (single)

Website: www.rhonexpress.fr



Travelling to Lyon by rail

Lyon's main railway station is Part-Dieu station, 2km from the city centre. However, Lyon also has two other railway stations: the TGV station at Lyon-Saint-Exupéry and Lyon-Perrache station.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: acesplus@sncf.fr

Website: www.voyages-sncf.com/services/aces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Lyon by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Lyon

www.cafefootball.eu/en/around-lyon



Public transport in Lyon

The TCL (Lyon Public Transport) network is one of the most modern in France.

The tram services are accessible, with floors that are level with the platforms and retractable boarding ramps at every door. Visual and voice announcements are also provided on the trams. The tram station platforms, with tactile paving, have access ramps at each end.

Low-level floors are used on 46 bus lines. Each year, 50 new accessible Agora buses are added to the fleet. These have an integrated low floor, a retractable electric boarding ramp to bridge the gap between the door and the pavement, and one wheelchair space (with a restraint system).

All metro stations have a lift (except Croix-Paquet) and all metro platforms have tactile paving.

For more information, visit: www.lyon.fr/page/solidarite/handicaps/les-deplacements.html (French only).

To plan your journey, visit www.tcl.fr/en or contact TCL by phone:

Tel. +33 (0)4 26 10 12 12



Accommodation in Lyon

The tourist office in Lyon offers information about accessible accommodation in the Loire *département*.

For more information, click on 'Tourisme adapté : le guide de la Ville de Lyon' under 'Ressources' on the following website: <http://lyon-france.com/Lyon-pratique/Lyon-accessible> (French only)



Eating and drinking in Lyon

Information will be available at a later date.



Sightseeing and leisure in Lyon

The tourist office in Lyon offers information on museums and points of interest around the city.

For more information, download the 'Guide Rhône-Alpes accessible' under 'Ressources' on the following website: <http://lyon-france.com/Lyon-pratique/Lyon-accessible> (French only)



Getting to the stadium

Parking for disabled spectators has been identified in P1B. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 350m from the Main Stand Left.

To plan your journey using public transport, visit the TCL website: www.tcl.fr/en

For more detailed information on the accessibility of your journey, telephone: +33 (0)4 26 10 12 12.

From the airport, disabled supporters should take the Rhonexpress to Meyzieu and then tram T3 to the stadium.

Six UEFA EURO 2016 matches will be held at the Stade de Lyon. These matches will be played on 13 June (Group E match), 16 June (Group C match), 19 June (Group A match), 22 June (Group F match), 26 June (round of 16 match) and 6 July (semi-final).

Marseille

Marseille: travel information

www.cafefootball.eu/en/marseille-travel-information



Travelling to Marseille by air

Marseille-Provence airport is one of France's busiest airports. It is located 30km north-west of the city of Marseille. It offers numerous direct connections with European and other international destinations.

Tel. +33 (0)4 42 14 14 14

Website: www.marseille-airport.com/

Marseille-Provence airport has accessible toilets and reserved parking spaces for disabled passengers. Other facilities for wheelchair users can be provided on request by contacting the relevant airline or Midi-Provence, tel.: +33 (0)4 42 14 27 42.

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

An accessible shuttle service runs between the airport and Saint Charles railway station every 15 minutes. The journey takes 25 minutes. Each bus has one wheelchair space.

The tourist office provides more information in the brochure available at http://www.marseille-tourisme.com/fileadmin/user_upload/TH-TRANSPORTS2015-EN.pdf



Travelling to Marseille by rail

Saint Charles railway station is the main railway station in Marseille. It is a 15-minute walk from the city centre. Although the pavements are wide, the route is up a steep hill.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Marseille by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Other modes of transport

Marseille has a ferry port with services to and from Corsica, Algeria, Tunisia and Sardinia. Passengers should clearly state their access requirements when booking, as each boat only has a limited number of accessible cabins. On arrival at the port, disabled passengers are asked to inform the control points by turning on their vehicle's hazard lights.

Around Marseille

www.cafefootball.eu/en/around-marseille



Public transport in Marseille

All the tram lines are accessible.

Wheelchair users should use the door with the international disability symbol, which leads to the spaces reserved for them.

All trams have voice announcements and tram stops have tactile paving.

For more information, visit: www.rtm.fr/en

The metro system in Marseille is largely inaccessible for disabled passengers, and CAFE has noted that the same is true of the bus network. CAFE advises disabled people to find alternative methods of travel.

The tourist office provides more information in the brochure available at



Taxis in Marseille

A taxi from Marseille-Provence airport to Marseille costs €40 during the day and €50 at night.

A number of accessible taxi companies operate in Marseille.

MOBI MÉTROPOLE is an accessible taxi service for disabled local residents. During UEFA EURO 2016, this service will be extended to travelling disabled spectators. Passengers must book their taxi as soon as possible, indicating their address, telephone number, route, type of disability and whether they will be travelling with a companion. To contact this service:

Tel. +33 (0)4 91 10 59 00

Email: mobimetropole@rtm.fr

The service costs €2 per person inside the city and €3.50 inside the urban community (from/to the airport, for example).



Accommodation in Marseille

A number of hotels in Marseille have accessible rooms for disabled guests. For more information, visit www.marseille-tourisme.com/en/marseille-tourism-and-disability/ and select 'Accommodation'. Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Marseille

Marseille has 20 accessible restaurants. For more information, visit www.marseille-tourisme.com/en/marseille-tourism-and-disability/ and select 'Restaurants'.



Sightseeing and leisure in Marseille

Accessible tourist attractions and leisure activities in Marseille are listed at www.marseille-tourisme.com/en/marseille-tourism-and-disability/. Read the sections on 'Adapted Activities' or 'Museums' for further information.



Getting to the stadium

The nearest international airport is Marseille-Provence airport, which is around 30km from the stadium.

Parking for disabled spectators has been identified in PB2. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified (location tbc).

The two nearest metro stations to the stadium, Rond-Point du Prado and Sainte Marguerite Dromel, are inaccessible to disabled people. Currently, most disabled supporters travel to the stadium by car. The pavements around the stadium and most pavements in the city are inaccessible to disabled people.

There is no accessible route to the Jean Bouin (west) stand from the Ganay (east) side through the south stand. Disabled supporters will need clear information on the location of their seats and the most suitable entrances prior to arrival.

Six UEFA EURO 2016 matches will be held at the Stade Vélodrome. These matches will be played on 11 June (Group B match), 15 June (Group A match featuring France), 18 June (Group F match), 21 June (Group C match), 30 June (quarter-final) and 7 July (semi-final).

Nice

Nice: travel information

www.cafefootball.eu/en/nice-travel-information



Travelling to Nice by air

The nearest airport is Nice Côte d'Azur Airport, which is around 5km from the centre of Nice.

Accessible parking spaces are available in all the car parks at the airport, and concessionary rates are available in car parks P2 and P5.

A complimentary shuttle service operates between terminals 1 and 2. This service has ramps and voice announcements.

Call stations are provided to enable disabled passengers to notify the assistance team of their arrival. These are located in terminals 1 and 2, as well as near the bus station and in car parks P2, P3, P5 and G2. The airport also has accessible toilets and lifts.

For more information, visit: <http://en.nice.aeroport.fr/Passengers/PASSENGER-INFO/Need-help/Passengers-with-reduced-mobility2>

Tel. +33 (0)820 423 333

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.



Travelling to Nice by rail

The largest railway station in Nice is Nice-Ville station, located on Avenue Thiers. The station has 11 regular international services and 20 connections with major French cities. A rail journey from Paris to Nice takes approximately 5.5 hours.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit: www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Nice by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Other modes of transport

Nice has a ferry port, serving Corsica in particular (ferry is the most popular mode of transport between Nice and Corsica). If you are travelling by ferry, CAFE advises you to enquire about the accessibility of the boats as soon as possible.

Around Nice

www.cafefootball.eu/en/around-nice



Public transport in Nice

Bus lines 9 and 10 have accessible ramps and each bus has one wheelchair space. There are also reserved seats for passengers with limited mobility.

The timetables for bus lines 3, 7, 9, 10, 22 and 23 use the international disability symbol to indicate accessible bus stops. More than 150 bus stops in Nice are accessible. They have larger platforms that are raised to provide level access to the vehicle. A wayfinding system for partially sighted and blind passengers is also used.

The trams in Nice are accessible, with level access from the platforms, wide doors and clear signage. The stations have ramped access and wayfinding systems. Voice announcements inside the vehicles inform passengers of the next stop.



Taxis in Nice

There are several private taxi companies in Nice that offer accessible services.

Mobil Azur is a taxi service for wheelchair users and blind or partially sighted (depending on their level of disability) residents of Nice. This service will be extended to travelling disabled supporters during UEFA EURO 2016.

Passengers will need to complete a form on which they can indicate their requirements and other information.

To register:

Tel. +33 (0)805 200 606

Fax: +33 (0)4 93 53 37 40

Website: www.mobilazur.org/-s-inscrire-.html (French only)



Accommodation in Nice

Very few hotels are available close to the stadium. It is easier to stay close to Nice city centre, where there are numerous hotels and hostels across a range of prices and star ratings.

For more information, visit www.nicetourisme.com/nice-accessible (French only)



Eating and drinking in Nice

Restaurants and bars in Nice do not have a standard accessibility label. Accessibility therefore varies. For more information on accessible restaurants in Nice, visit <http://en.nicetourisme.com/restaurants>. Information on bars and pubs is available at <http://en.nicetourisme.com/pubs-and-bars>.



Sightseeing and leisure in Nice

Nice is a popular tourist destination because there are numerous sights to see. For more information on the city, visit <http://en.nicetourisme.com/minibus-excursions>. Information on guided tours can be found at <https://www.nice.fr/fr/visites-decouverte-de-nice/boucles-decouvertes> (French only)

The city has numerous popular beaches, gardens, wildlife parks and water sports centres.



Getting to the stadium

Parking for disabled spectators has been identified under the stadium in P3. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 250m from the corner of the Main Stand / Main Stand Left.

On matchdays, a complimentary shuttle service to the stadium will operate from:

- the MIN P&R car park;
- the railway station and city centre;
- the airport.

For more information, visit: www.allianz-riviera.fr/en/practical-information/itineraires

Most public transport services to the stadium are accessible to disabled passengers, although disabled supporters should avoid Saint Isidore station (Chemins de Fer de Provence).

Four UEFA EURO 2016 matches will be held at the Stade de Nice. These matches will be played on 12 June (Group C match), 17 June (Group D match), 22 June (Group E match) and 27 June (round of 16 match).

Paris

Paris: travel information

www.cafefootball.eu/en/paris-travel-information



Travelling to Paris by air

The main airport in the Paris region is Charles de Gaulle (Roissy) airport, which is more than 30km from the stadium. It is one of the world's busiest airports, with numerous domestic and international connections.

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

Charles de Gaulle (Roissy) airport has accessible toilets and lifts, as well as parking spaces for disabled passengers. Telephones and ATM machines in the terminals are accessible to wheelchair users and induction loops are installed in public areas.

For more information, visit:

www.aeroportsdeparis.fr/en/passengers/flight-preparation/people-with-reduced-mobility/before-flight

+33 (0)1 70 36 39 50

Information on the best way of reaching the centre of Paris from Charles de Gaulle (Roissy) airport is available at <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-how-to-get-to-paris/disabled-and-arriving-in-paris-by-air/adapted-airport-transfers-to-and-from-paris>

Wheelchair users wishing to take the RER B should reserve a ramp the day before travelling (at the latest).
Accès Plus Transilien: 0970 824 142 (Monday–Friday, 07.00–20.00)

Email: acesplus@transilien-sncf.fr

We advise you to check whether your station is accessible to disabled passengers, since not all stations are accessible. For more information, visit www.infomobi.com/en/disabled-travellers/

It may be more convenient for you to fly to Paris's second airport, Orly. This airport is located in southern Paris and is nearer to Parc des Princes than Charles de Gaulle (Roissy) airport. As Orly airport is smaller, there are fewer international connections, but it is France's busiest airport for domestic flights.

Orly airport has parking spaces for disabled passengers and there are accessible toilets, telephones and ATM machines in the terminal building. Shuttle buses from the airport are accessible to wheelchair users.

There are several ways of travelling from Orly airport to the centre of Paris:

RER

Take the Orlyval from gate K at the South Terminal or gate A at the West Terminal to Antony station.

Wheelchair users should contact Accès Plus Transilien to make sure a ramp is available:

Tel. +33 (0)970 824 142 (Monday–Friday, 07.00–20.00)

Email: acesplus@transilien-sncf.fr

From Antony, passengers should take the RER B to Paris. We advise you to check whether your station is accessible to disabled passengers, since not all stations are accessible. For more information, visit www.infomobi.com/en/disabled-travellers/

Orlybus

An accessible shuttle bus operates from Orly airport to Place Denfert Rochereau in Paris.

Length of journey: 30 minutes

The buses can accommodate one wheelchair user.

For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-how-to-get-to-paris/disabled-and-arriving-in-paris-by-air/adapted-airport-transfers-to-and-from-paris>

Air France shuttle service

Air France shuttle buses are open to all passengers, whichever airline they use. This service is more useful for visitors wishing to go to the north or west of Paris.

Line 1 (Étoile – Invalides – Montparnasse – Orly Ouest – Orly Sud) runs every 20 minutes, 7 days a week, from 06.00 to 23.40. Buses and stops are wheelchair accessible.

For more information, visit <http://en.lescarsairfrance.com/>

Information and timetables are available by calling +33 (0)892 350 820.



Travelling to Paris by rail

Paris has rail links to other countries, via the Gare du Nord, Gare de l'Est and Gare de Lyon. Eurostar services from the United Kingdom and Belgium stop at the Gare du Nord, with additional connections to the Netherlands and Germany. Trains from Italy and Switzerland arrive at the Gare de Lyon.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit: www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Paris by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Paris

www.cafefootball.eu/en/around-paris



Public transport in Paris

Only one metro line is accessible (line 14), connecting the Gare de Lyon to the Gare Saint-Lazare. All stations have ticket counters with induction loops. 42% of carriages have visual and voice announcements (except lines L4 and L14). Visual and voice announcements inform passengers of waiting times on all platforms (except line L14).

Over 90% of buses have visual and voice announcements, and 6,500 of the 11,000 bus stops have visual information on waiting times. All buses are equipped with low floors and 96% have boarding ramps. 40% of buses to the suburbs are accessible to disabled passengers. Access to the bus ramp is always via the back door of the vehicle. Press the button to access the ramp. Buses can only accommodate one wheelchair at a time.

There is also a tram network in southern Paris, but it does not serve the city centre. Trams T1, T2, T3a, T3b, T5 and T7 are accessible to disabled passengers.

Almost all railway stations are accessible and provide voice announcements.

For more information, visit: <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-getting-around-paris> or www.infomobi.com/en/

To plan your trip, visit www.ratp.fr/itineraires/en/ratp/recherche-avancee, enter where you are travelling from and where you want to go, and tick 'Accessible itineraries only'.



Taxis in Paris

There is one accessible taxi company in Paris. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-getting-around-paris/adapted-taxis/adapted-taxis>



Accommodation in Paris

Many hotels in Paris have accessible rooms for disabled guests. For information about these hotels, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability>. Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Paris

The Paris tourist office provides useful information on restaurants and bars in the city. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability>



Sightseeing and leisure in Paris

Paris is one of Europe's culturally richest and most visited cities. Most museums in Paris are accessible and many are free to visit. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability>.



Getting to the stadium

Parking for disabled spectators has been identified in P4. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 200m from the Opposite Stand.

By bus: lines 72, 22 and 32 stop at Porte de Saint-Cloud or Porte d'Auteuil, a 10 minutes' walk from the stadium. Buses can accommodate one wheelchair user.

By metro: take line 9 to Porte d'Auteuil or line 10 to Porte de Saint-Cloud, a 10 minutes' walk from the stadium. Please note that these stations are inaccessible to wheelchair users and people with reduced mobility because street level can only be reached via staircases.

For more information, visit: www.infomobi.com/en/

Five UEFA EURO 2016 matches will be held at the Parc de Princes in Paris. These matches will be played on 12 June (Group D match), 15 June (Group A match), 18 June (Group F match), 21 June (Group C match) and 25 June (round of 16 match).

Saint-Denis

Saint-Denis: travel information

www.cafefootball.eu/en/saint-denis-travel-information



Travelling to Saint-Denis by air

Saint-Denis is a suburb on the outskirts of Paris. The main airport in the Paris region is Charles de Gaulle (Roissy) airport. It is one of the world's busiest airports, with numerous domestic and international connections.

Charles de Gaulle (Roissy) airport has accessible toilets and lifts, as well as parking spaces for disabled passengers. Telephones and ATM machines in the terminals are accessible for wheelchair users and induction loops are installed in public areas.

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.

For more information, visit: www.aeroportsdeparis.fr/en/passengers/flight-preparation/people-with-reduced-mobility/before-flight

Tel. +33 (0)1 70 36 39 50

Wheelchair users wishing to take the RER B should reserve a ramp the day before travelling (at the latest).

Accès Plus Transilien: Tel. +33 (0)970 824 142 (Monday—Friday, 07.00—20.00)

Email: acesplus@transilien-sncf.fr.

We advise you to check whether your station is accessible to disabled passengers, since not all stations are accessible. For more information, visit www.infomobi.com/en/disabled-travellers/



Travelling to Saint-Denis by rail

Saint-Denis is accessible via public transport from other railway stations in Paris. For disabled fans travelling straight to Saint Denis by train from other French cities, such as Lyon and Marseille, the most convenient station for Saint Denis is Charles de Gaulle.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Saint-Denis by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Saint-Denis

www.cafefootball.eu/en/around-saint-denis



Public transport in Saint-Denis

Saint-Denis, a suburb on the outskirts of Paris, is served by the RER B and D, which are both accessible.

Almost all railway stations are accessible and provide voice announcements.

For more information, visit: <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-getting-around-paris> or www.infomobi.com/en/

To plan your trip, visit www.ratp.fr/itineraires/en/ratp/recherche-avancee, enter where you are travelling from and where you want to go, and tick 'Accessible itineraries only'.



Taxis in Saint-Denis

There is one accessible taxi company in Paris. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability/info/guides/transport-and-disability-getting-around-paris/adapted-taxis/adapted-taxis>



Accommodation in Saint-Denis

Many hotels in Saint-Denis have accessible rooms for disabled guests. For information about these hotels, visit <http://en.parisinfo.com/where-to-sleep-in-paris/info/guides/accommodation-and-disability>. Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Saint-Denis

The Paris tourist office provides useful information on restaurants and bars in the city. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability>



Sightseeing and leisure in Paris

Paris is one of Europe's culturally richest and most visited cities. Most museums in Paris are accessible and many are free to visit. For more information, visit <http://en.parisinfo.com/practical-paris/visiting-paris-with-a-disability>



Getting to the stadium

Parking for disabled spectators has been identified in P4. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

From the Gare du Nord or Charles de Gaulle airport, take RER B to La Plaine – Stade de France, which is a ten-minute walk from the stadium. The route from the station to the stadium is flat.

From Orly airport, take the Orlyval to Antony, then RER B to La Plaine – Stade de France.

From the Gare de Lyon, the stadium is directly accessible via RER D to Stade de France – Saint-Denis.

Wheelchair users wishing to use the RER should reserve a ramp. These should be booked the day before travel at the latest by calling +33 (0)970 824 142 (Monday–Friday, 07.00–20.00, cost of an Internet connection) or by emailing accesplus@transilien-sncf.fr.

Bus lines 139, 153, 173, 255 and 350 stop at the Stade de France. Buses have a ramp and can accommodate one wheelchair user.

For more information, visit: www.infomobi.com/en/

To plan your trip, visit www.ratp.fr/itineraires/en/ratp/recherche-avancee, enter where you are travelling from and where you want to go, and tick 'Accessible itineraries only'.

Seven UEFA EURO 2016 matches will be held at the Stade de France in Saint-Denis. These matches will be played on 10 June (Group A match featuring France), 13 June (Group E match), 16 June (Group C match), 22 June (Group F match), 27 June (round of 16 match), 3 July (quarter-final) and 10 July (UEFA EURO 2016 final).

Saint-Etienne

Saint-Etienne: travel information

www.cafefootball.eu/en/saint-etienne-travel-information



Travelling to Saint-Etienne by air

The nearest airport to Saint-Etienne is Saint-Étienne Bouthéon airport. Since this airport has few connections, it is easier to fly to Lyon Saint-Exupéry airport, which is an hour away by car.

On arrival at the airport, disabled passengers should head for the 'Reduced Mobility' reception area at arrival point 27 in Terminal 2, or for their airline check-in desk, where staff will contact the assistance service.

For more information, visit: www.lyonaeroports.com/eng/Traveller-s-guide/Assistance/Passengers-with-reduced-mobility

Tel. +33 (0)825 108 208



Travelling to Saint-Etienne by rail

The main railway station in Saint-Etienne is Châteaueux, approximately 3km from the stadium, which has high-speed links to Paris and Lyon, as well as various other domestic and regional connections.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: accesplus@sncf.fr

Website: www.voyages-sncf.com/services/acces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Saint-Etienne by bus

International bus connections are available from the Châteaureux transport hub.

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Saint-Etienne

www.cafefootball.eu/en/around-saint-etienne



Public transport in Saint-Etienne

All three tram lines in Saint-Etienne are accessible. More information on public transport in Saint-Etienne is available at www.reseau-stas.fr (French only)

Most buses in Saint-Etienne are accessible to disabled passengers, although many bus stops are inaccessible. CAFE advises disabled supporters to check with the bus conductor whether their destination stop is accessible before boarding. The largest transport hubs are more accessible.



Taxis in Saint-Etienne

Saint-Etienne has one accessible taxi company for disabled residents. CAFE is working with the local organising committee to see if this service can be opened to travelling disabled supporters during UEFA EURO 2016. For more information, visit www.reseau-stas.fr (French only)



Accommodation in Saint-Etienne

The tourist office in Saint-Etienne has published information about accessible hotels in the city. To find out more, visit <http://saint-etiennetourisme.com/en/accommodation/>, select an accommodation and click more information.



Eating and drinking in Saint-Etienne

The tourist office in Saint-Etienne has published information about accessible restaurants and bars in the city. To find out more, visit <http://saint-etiennetourisme.com/en/restaurants-bars/>, select a restaurant and click more information.



Sightseeing and leisure in Saint-Etienne

You can find more information about tourist sites in Saint-Etienne at <http://saint-etiennetourisme.com/en/what-to-see-what-to-do/>. You can also contact the tourist office by calling +33 (0)4 77 49 39 00. It is located at 16, avenue de la Libération, 42000 Saint-Etienne.



Getting to the stadium

Parking for disabled spectators has been identified in P8. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 150m from the corner of the Main Stand Left / Main Stand.

The nearest airport is Lyon Saint-Exupéry airport, which is 78km from the stadium.

The main railway station is Saint-Etienne Châteaureux station, which has high-speed links to Paris, Lyon and other cities.

Saint-Etienne also has bus and tram services. The nearest stop, Geoffroy Guichard, is 600m from the stadium. CAFE advises disabled supporters to check with the bus conductor whether their destination stop is accessible before boarding.

Four UEFA EURO 2016 matches will be held at the Stade Geoffroy-Guichard in Saint-Etienne. These matches will be played on 14 June (Group F match), 17 June (Group D match), 20 June (Group B match) and 25 June (round of 16 match).

Toulouse

Toulouse: travel information

www.cafefootball.eu/en/toulouse-travel-information



Travelling to Toulouse by air

The nearest international airport to Toulouse is Toulouse-Blagnac airport, which has many European connections, approximately 14km from the stadium.

The airport has 90 accessible parking spaces in the various car parks.

The MOUV+ assistance counter is located in Departure Hall C, next to exit 5. It is open from 10.00 to 18.00 every day.

A shuttle service from the airport to the railway station departs every 20 minutes.

T2 (tramway 2) also provides an accessible connection between the airport and city centre.

Price: 1.60 € - single.

Tel. +33 (0)825 380 000

Website: www.toulouse.aeroport.fr/en

Travel assistance for disabled passengers must be booked at least 48 hours before departure, via the relevant airline or travel agent.



Travelling to Toulouse by rail

The main railway station in Toulouse is the Gare de Toulouse-Matabiau, approximately 6km from the stadium, which offers connections to destinations in France and Spain.

TGV and intercity trains on the French national network have two wheelchair spaces. For more information, visit: www.sncf.com/en/services/handicap/information-booking

To check whether your departure and arrival stations are accessible, or for any other information, contact Accès Plus:

Accès Plus, open 7 days a week (07.00 to 22.00)

Tel. +33 (0)890 640 650

Email: acesplus@sncf.fr

Website: www.voyages-sncf.com/services/aces-plus (French only)

To book a wheelchair space, please visit www.sncf.com/en/services/handicap/information-booking

If you require assistance during your journey, you must book this with Accès Plus at least 48 hours before departure (see contact details above). You should arrive at the station at least 45 minutes before departure and go to the Accès Plus office. The staff there will contact their colleagues at your destination station to ensure they are prepared for your arrival.

If you are travelling with other operators, CAFE advises you to book assistance as early as possible.



Travelling to Toulouse by bus

Several coach companies provide buses to the tournament host cities and vehicle accessibility may vary. CAFE advises disabled supporters planning to travel by bus to discuss their specific access requirements with their travel provider before booking.

SNCF offers inter-city bus services that include accessible vehicles. It is advisable to book in advance and explain your specific access requirements at least 48 hours before departure. Levels of accessibility may vary.

For more information and to book your tickets, visit: www.ouibus.com/persons-limited-mobility

Around Toulouse

www.cafefootball.eu/en/around-toulouse



Public transport in Toulouse

The metro and tram lines are fully accessible to disabled passengers.
Around 50% of buses in Toulouse are accessible to disabled passengers.

Disabled passengers receive discounted travel on public transport.

For more information, visit www.tisseo.fr/en/home. A map of the public transport network in Toulouse is available at www.tisseo.fr/en/network-maps



Taxis in Toulouse

There are a number of accessible taxi companies in Toulouse. These are private hire companies and CAFE advises making bookings as early as possible due to limited availability.



Accommodation in Toulouse

A number of hotels in Toulouse have accessible rooms for disabled guests. For information about these hotels, visit www.toulouse-tourisme.com/Tourisme-Handicap/Hebergement (French only). Please note that many hotels do not routinely hold back accessible rooms for disabled guests and that demand for accommodation will be high during the tournament.



Eating and drinking in Toulouse

The Toulouse tourist office provides useful information on accessible restaurants and bars in the city. For more information, visit www.toulouse-tourisme.com/Tourisme-Handicap (French only) and select 'OÙ MANGER?' CAFE advises contacting your desired restaurant in advance to check accessibility.



Sightseeing and leisure in Toulouse

Toulouse is a popular city for tourists, with plenty of things to do. For more information on accessible tourist attractions and museums, visit www.toulouse-tourisme.com/offre/recherche/Tourisme-Handicap/Sites-et-musees/~-tourisme-et-handicap~/page-1 (French only).

Alternatively, download the brochure “la ville en poche” (in English and French): <http://www.toulouse-tourisme.com/Brochures>



Getting to the stadium

Parking for disabled spectators has been identified under the stadium in P3. Parking is available for disabled spectators with official UEFA EURO 2016 parking permits only.

A drop-off point has been identified approximately 500m from the Main Stand.

Currently, Tisséo runs an accessible shuttle service from Arènes station to the stadium on matchdays.

During UEFA EURO 2016, this shuttle service will be extended, with connections from the park and ride sites around the city and the Zénith and Arènes transport hubs. These shuttles will be free of charge.

Pedestrians and visitors arriving by public transport, in particular from the Saint-Michel – Marcel Langer, Empalot or Palais de Justice metro stations, are required to use a flyover. This flyover is inaccessible because there is a steep slope down to the stadium below.

Four UEFA EURO 2016 matches will be held at the Stadium de Toulouse. These matches will be played on 13 June (Group D match), 17 June (Group E match), 20 June (Group B match) and 26 June (round of 16 match).